



simba
CLEARING



COMMITTED TO SAFETY, QUALITY & ENVIRONMENT



SERVICE PROFILE



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INTRODUCTION

Simba Clearing & Freight Forwarding (SCFF) a subsidiary of Simba Logistic equipment supply a full logistics service provider involved in clearing and forwarding cargo destined to Tanzania, East, Southern, and Central Africa.

SCFF is an authorized registered company providing service in the field of Customs, Clearing, and Freight Forwarding. We provide too office support to shipping lines, non-vessel operating carriers, manufacturer and Merchant Exporters. Our company offers effective and reliable Customs Clearing Forwarding, shipping and inland transportation services to our client's right from brokerage, inspection to documentation and to final clearance and transportation. We too clear incoming and outgoing goods by Sea, Air, Road, and Railway.



ABOUT SIMBA CLEARING



We see opportunities and implement solutions that fits our enviroments

Globally Connected
Locally relevant

A world which cargo handling solution operates under elements of time and trust

Clearing and Forwarding cargoes across the world within different areas of businesses including government agencies and individuals.

High performing Professionals cutting through complexity



We are ISO certified (**ISO45001:2018** – Occupational Health and Safety Management system, **ISO14001:2015** – Environmental Management System and **ISO9001:2015** – Quality Management System) with proven global delivery capabilities in our services having successfully delivered over 500 projects.



WHY CHOOSE US



• **Reliability**

We thrive to assure that freight is picked up and delivered on time.



• **Compliance:**

We always adhere to laws and regulations regarding the importation and exportation of cargos clearance. With applicable legal regulations, we always follow our client's standard operating procedures.



• **Customer Service:**

In our world, every detail and step of the process matters to achieve perfection and service excellence to our clients. Our forwarders are on time, responsive, flexible and proactive. We respond to client emails and phone calls promptly.



• **Crisis Management:**

When mischiefs occur we provide quick solutions and notify you promptly of any issues with the state of urgency about your shipment. We will work proactively to secure alternative arrangements to mitigate delays.



• **Expertise:**

staffs are highly experienced and connoisseurs in the industry.



• **Pricing:**

Our charges are so reasonable henceforth will be of success accord to given services to Client





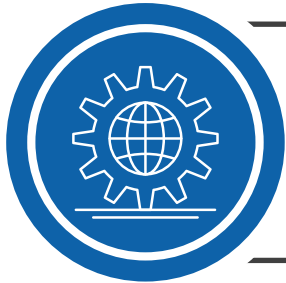
SIMBA CLEARING ADVANTAGES



More than 200 experienced and dedicated professionals, across country.



Our services are available 24/7. Offering after hour services for express shipments.



Technology oriented security procedure and online accountability systems to track deliveries.

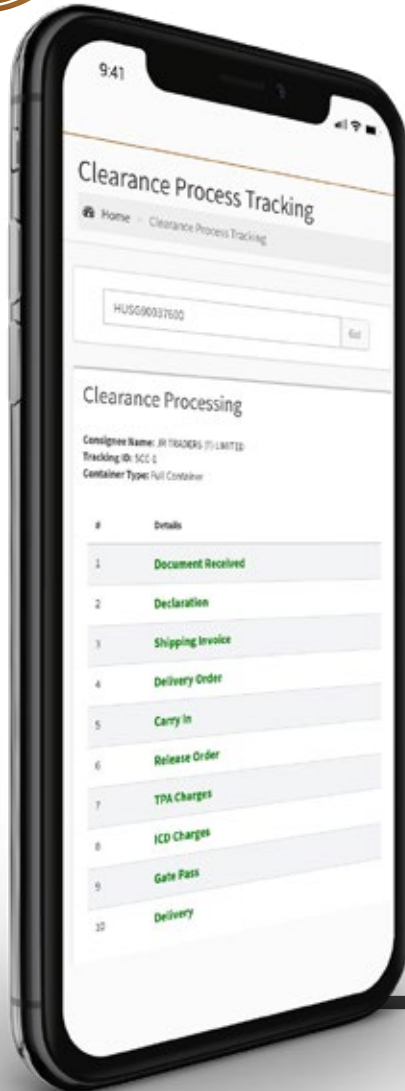


Financially stable due to increased profit and turnover, offering favorable credit terms to our clients.



Possession of company owned storage facilities that offer temporary and longterm Clearing and forwarding services.





VALUE ADDED SERVICES

Our Clearing and Forwarding services come with extensive value added services that our clients can benefit from

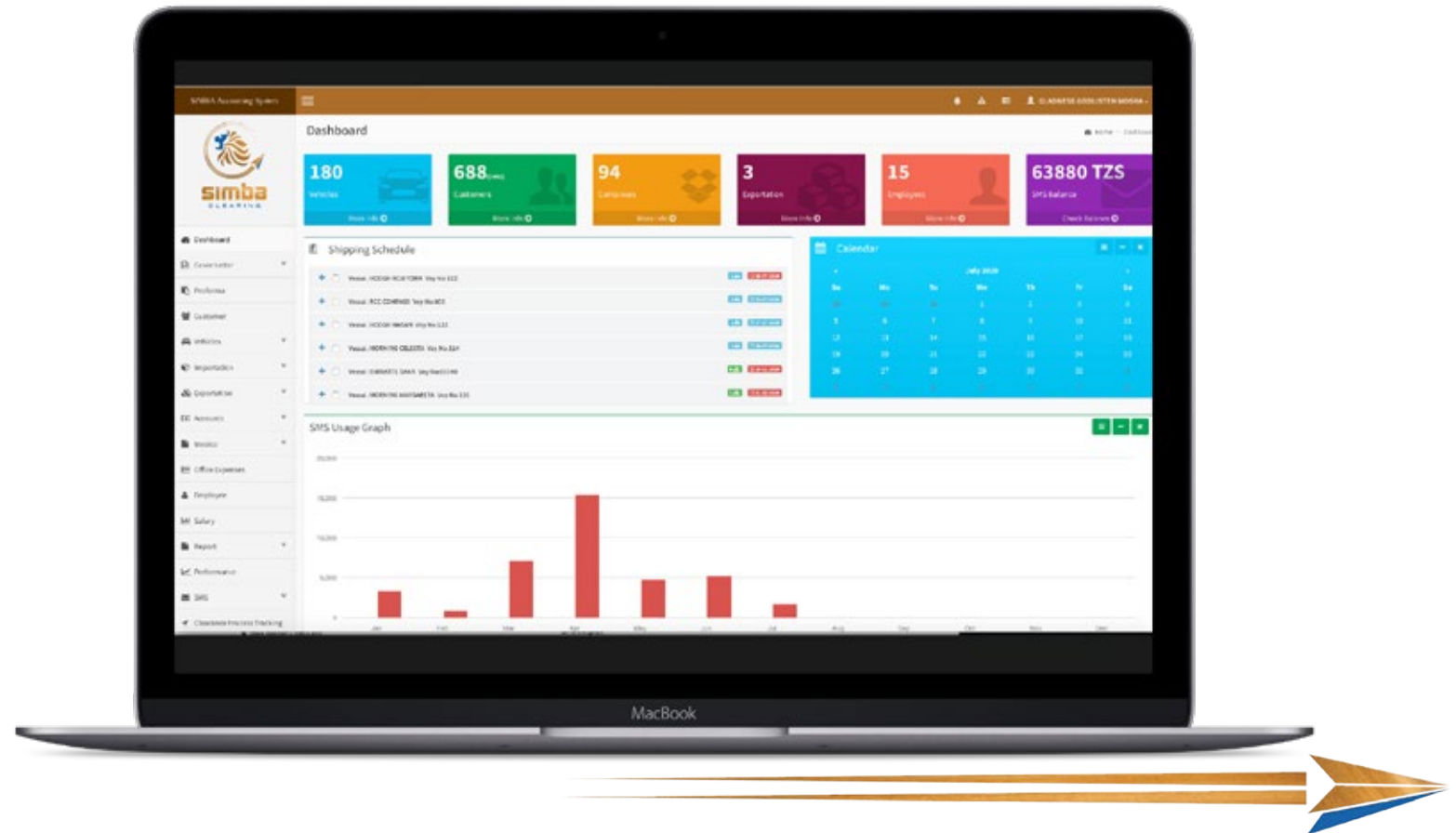
- Online Tools and Systems
- Weekend and Public Holiday Services
- After work hours and Overnight Delivery
- Temporary Warehousing up to 30 days
- Update Reports sent on daily basis
- Customer care hotline and help desk service
- Courier services
- Transportation services
- Goods in transit insurance covering upto 40 million per incident & 500 million annual compensation





Technology Based Tracking Software and User Platform

Our tracking system can track each step of the shipment from the moment we receive the documents until shipment is delivered.





SIMBA CLEARING PROPOSED SERVICE PROVISION TO CLIENTS AND STANDARD OPERATING PROCEDURES

Our service provision and Standard Operating Procedures are made to provide a framework on how we operate clearing and forwarding services. Flexible in incorporating clients specific needs to our DNA and ensure client satisfaction maintained at all times





COVID-19 PANDEMIC RISK MANAGEMENT

Amidst the existing concerns over COVID-19 pandemic, Simba Clearing understands the risk that Client's employees and stakeholders might be subjected to during operational activities resulting from interaction with our staff.

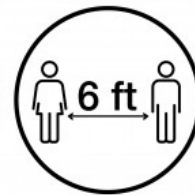
In ensuring the risks are mitigated Simba Clearing will ensure all of our employees involved in service provision are tested and cleared with COVID 19 as well as ensuring the use of face mask at all times during our operations.



WEAR A FACEMASK



WASH YOUR HAND



SOCIAL DISTANCING



STAY AT HOME





TRADE REFERENCE





SIMBA LOGISTIC E.S BUSSINESS EXCELLENCY AND DELIVERY MANAGEMENT

14 Years
experience

More than
600 projects
delivered

Global delivery
approach
that is locally
relevant

Excellent
customer
relation
management

24/7 availability

Pool of 3PL
partners for
business
continuity
and capacity
expansion



THANK YOU